

# PRIMHD OUTCOMES REPORT 1 - COLLECTION COMPLIANCE

## EXPLANATORY NOTES

NOVEMBER 2009 - VERSION 1

### WHAT IS 'COMPLIANCE'?

We are using the term 'compliance' to describe the rate that outcomes collections are being recorded for service users in accordance with the collection protocol. Initially these reports focus on collections when a service user has an activity within a reporting period, usually a three month period, at admission or when a service user is discharged.

### WHY REPORT COMPLIANCE?

The aim of reporting compliance is to improve collection rates over time, to allow DHBs to address any areas of concern, and to assist in the clinical utility of outcomes collection as a whole.

The clinical utility of the collection, and the clinical acceptance of outcome measures, is directly affected by compliance. For example, if compliance at admission or discharge is low for a particular setting or team, this must be taken into account in analysing outcomes for that setting or team, thereby reducing utility at that level.

### HOW IS COMPLIANCE CALCULATED?

Each report is broken down into several tables detailing overall compliance for service users with an activity in the period, and then compliance with admissions and discharges. Each report table includes notes detailing the inclusions, exclusions and how compliance was derived. Please read these notes carefully.

### HOW CAN THIS INFORMATION BEST BE PRESENTED?

The most useful way of presenting this data is in a table comparing the percentages between teams, team types and/or settings.

### HOW CAN THIS DATA BE INTERPRETED?

Several factors are likely to affect the results of this report:

- the level of clinical acceptance of outcome measures
- numbers of staff trained in collecting the HoNOS family of measures
- collection processes e.g. electronic, paper or batch entry; number and ratio of computers to clinicians.
- collection systems e.g. systems' inbuilt validations/compliance with collection protocol; ease of use.
- access to data quality reports and/or reports with clinical utility

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### HOW CAN IT BE USED?

Results can be used in a positive way to assist in targeting training to specific areas or teams as well as to resolving system/process issues that may be hindering collection. In conjunction with other reports in the set, this report in itself may assist in improving collection compliance. While the Ministry of Health has not yet set any targets for collection compliance, Te Pou are working towards raising compliance with the objective of 60% compliance by 2012.

### FUTURE REVIEWS OF THIS REPORT

These reports are the first of a series of compliance reports that will become more sophisticated as PRIMHD is bedded down. They will be reviewed in the future to potentially include episode sequencing, i.e. review collections as well as admission and discharge collections.