

Lived Experience Project Lead

Position description

Te Pou is a national centre of workforce development for the mental health, addiction and disability sectors.

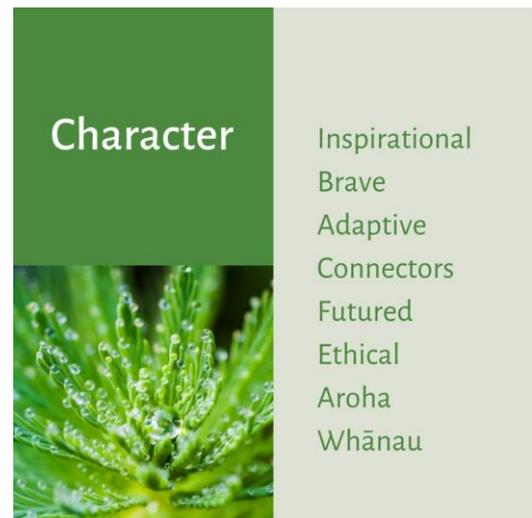
We support organisations to implement policy and plan and develop their workforce with practical resources, consultation, and education.

Our work is internationally recognised. We use a sound evidence base that builds better services to improve people's lives.

With NZQA certification via Blueprint for Learning, we are also focused on providing quality evidence-based education and training to the wider community.

Te Pou is part of the Wise Group, a family of peak performing charitable entities working in areas from frontline service to software development.

Te Pou recognises the importance of whānau, hapū and iwi within Aotearoa. Our goal is to establish high trust collaborative relationships with Māori and to align our services to consider and reflect Māori aspirations and equity within our work.



Purpose

The Lived experience Project Lead is responsible for leading a range of projects and provide lived experience support across the organisation. Projects will focus on strengthening the capacity and capability of the workforce to respond to the needs of people accessing services and their whānau and families. The Lived Experience Project Lead is responsible for delivery of specific consumer, lived experience projects. They will support the development of the lived experience workforce and work with other Te Pou staff to ensure perspectives and voices from people with lived experience of mental health enhance the work of Te Pou.

Focus

- To lead projects and foster and maintain relationships with key stakeholders that support the growth and development of the consumer, lived experience support, and lived experience workforce.
- Use personal experience of mental health challenges to inform and influence their work
- Understand and use Competencies for the mental health and addiction consumer, peer support and lived experience workforce as a framework for role.
- Ensure projects are delivered on time, meet quality and budget expectations and successfully balance competing demands and expectations between scope, time, cost and quality.
- Manage project delivery risks through using good project management practices.
- Provide monthly reports and 90 day work plans to the National Manager-Leadership and System Change that include the identification of strategic implications and linkages and advice on policy implications arising out of projects.
- Build and maintain effective consumer, peer support and lived experience networks/relationships to identify project development opportunities and effectively represent the current activities and aspirations of Te Pou.
- Work effectively with internal colleagues including project leads, Principal Advisors e.g. Principal Advisor Māori.
- Establish and maintain effective relationships with other relevant internal and external stakeholders, including but not limited to, government agencies, professional bodies, health professionals, planners and funders, cultural networks in the addiction, mental health and related sectors.
- Collect, analyse, prioritise and incorporate sector viewpoints and suggestions.
- Assist in the planning of events hosted or supported by Te Pou including participation in external forums.
- Actively contribute Health and Safety activities within Te Pou.
- Demonstrate an in-depth knowledge and commitment to *Let's get real*, Real skills for working with people and whanau with mental health and addiction need.
- Actively use *Let's get real* as a foundation to all work and individual professional and personal development.

Auckland

PO Box 108-244, Symonds Street
Auckland 1150, New Zealand
t +64 (9) 300 6770

Hamilton

PO Box 307, Waikato Mail Centre
Hamilton 3240, New Zealand
t +64 (7) 857 1200

Wellington

PO Box 7443, Wellington South
Wellington 6011, New Zealand
t +64 (4) 473 9009

Attributes

- Inspirational:** Inspiring others to be their best
- Brave:** The courage to meet challenges in pursuit of a better world
- Adaptive:** Ability to change to suit different conditions
- Connectors:** Connecting people and ideas for creative outcomes
- Futured:** Foresightful, forward looking and prescient
- Ethical:** Ethics before ego
- Aroha:** Love, caring, compassion and empathy for others
- Whānau** – Nurturing a family-like culture

Requirements

Essential to the role is:

- Identify as a someone who has accessed (past or current) mental health services with a resilience and wellbeing focus evident.
- Knowledge of, and demonstrable commitment to, the principles of the Te Tiriti o Waitangi
- Knowledge of Kaupapa Māori methodologies and frameworks and able to apply them across a variety of subject areas.
- Understanding of cultural diversity principles and commitment to achieving equity.
- Exceptional interpersonal skills, including a proven ability to engage effectively and build trusting relationships with diverse groups of people across a wide range of roles and organisations.
- An understanding of the mental health sector in New Zealand and the current challenges
- Demonstrated successful experience in project management.
- Ability to engage with others at all levels within an organisation, and to positively influence outcomes.
- Able to travel when required.

Preferred:

- Experience working with people who access mental health services.
- Active involvement in mental health consumer, peer support and lived experience groups or networks.

- Awareness of the *Let's get real* framework, including the seven Real Skills, and *Let's get real* values and attitudes.
- Clean drivers' license

Auckland

PO Box 108-244, Symonds Street
Auckland 1150, New Zealand
t +64 (9) 300 6770

Hamilton

PO Box 307, Waikato Mail Centre
Hamilton 3240, New Zealand
t +64 (7) 857 1200

Wellington

PO Box 7443, Wellington South
Wellington 6011, New Zealand
t +64 (4) 473 9009